



Apex Health

Shaping a Healthier, Sustainable Future

Environmental Social & Governance Report 2025

Geneva Sustainability Center Partner

EPHC Signatory

Estithmar – QSE Listed Entity

Qatar · Iraq · Libya · Algeria



Joseph Hazel

Group Chief Executive Officer
Apex Health

Our ESG strategy marks a defining milestone in our mission of shaping a healthier and more sustainable future. This launch reinforces our commitment to embedding Environmental, Social, and Governance principles across every part of our organisation setting a clear path for how we will operate responsibly, support our people and communities, and protect our environment while delivering world-class healthcare.

Our strategy aligns with the Geneva Sustainability Centre of the International Hospitals Federation, which measures hospitals' performance across three domains: Environment (carbon, energy, waste and water efficiency), Health & Wellbeing (staff, patient, and community impact), and Leadership & Governance (strategy, accountability, and transparency) — all to drive sustainable, resilient, and equitable healthcare.

Our strategy also aligns with the United Nations Sustainable Development Goals, the Ten Principles of the UN Global Compact, and the Qatar National Vision 2030 — ensuring Apex Health continues to meet the highest global and national sustainability standards.

To drive this forward, a cross-functional ESG Committee, chaired by the Group CEO and supported by ESG Champions across all business units, oversees implementation. We are launching awareness and training programmes, expanding environmental and social initiatives, and introducing Quarterly ESG Performance Reports to measure our progress.

This framework is a collective pledge to lead by example — and to make Apex Health a benchmark for an Ethical, Sustainable, and Resilient Healthcare System. I invite every stakeholder — patient, employee, investor, and community partner — to hold us accountable.

Shaping a Healthier, Sustainable Future

Apex Health manages 8 hospitals across 4 countries, with 2,700+ beds under management and a growing pipeline of international projects. Founded on the belief that healthcare is both a human right and a strategic investment, Apex Health operates with a commitment to trusted quality, ethical governance, and sustainable growth.



8

Hospitals



4

Countries
of Operation



2,816+

Beds Under
Management



2022

Year of First
Hospital Launch



2 Million+

Patients



13+

Pipeline
Projects

STRATEGIC PILLARS

- ✓ Trusted Quality Healthcare
- ✓ Engaged Medical Expertise
- ✓ Ethical & Resilient Ecosystem
- ✓ Government & University Partnerships
- ✓ Technology-Driven Facilities



2025 Milestones & Commitments

Apex Health's first formal ESG disclosure — reflecting performance across 8 hospitals and 4 countries



8

Hospitals Under
Apex Management



4

Countries
of Operation



4,500+

Staff



JCI ★

Gold Seal 8th Ed.
The View Hospital
Military Medical City Hospital



GSAS3 ★

Green Building
The View Hospital



GSAS2 ★

Green Building
Korean Medical Center

FRAMEWORKS & ALIGNMENTS

Geneva Sustainability Center (GSC)

Geneva Sustainability Centre (GSC) is a global healthcare sustainability initiative established by the International Hospital Federation. It supports healthcare organizations in improving environmental sustainability, social responsibility, and governance practices, helping create more resilient and sustainable healthcare systems worldwide.

UN Sustainable Development Goals

The UN Sustainable Development Goals (SDGs) are 17 global goals established by the United Nations to promote a more sustainable, equitable, and prosperous future by 2030.

GSAS Green Building Standard

GSAS Green Building Standard is a comprehensive sustainability rating system developed in Qatar to assess and improve the environmental performance of buildings and infrastructure. It promotes energy efficiency, resource conservation, occupant well-being, and sustainable development throughout the project lifecycle.

EPIHC — Ethical Principles in Healthcare

EPIHC (Ethical Principles in Healthcare) is an initiative that promotes ethical principles and responsible decision-making across healthcare organizations. It supports transparency, accountability, patient rights, and professional integrity to ensure high-quality, patient-centered care.

GRI Standards (Global Reporting Initiative)

GRI Standards are global reporting guidelines that help organizations disclose their economic, environmental, and social impacts, promoting transparency and sustainability.

Qatar National Vision 2030

Qatar National Vision 2030 is Qatar's long-term development framework that aims to build a sustainable and diversified economy while advancing human, social, economic, and environmental development for future generations.

Four Pillars of Sustainability

Aligned with the United Nations 2030 Agenda and guided by the Geneva Sustainability Center — with clear goals, actions and KPIs for each pillar

1

SDGs 7, 12, 13

Environmental Protection

- Net zero carbon emissions by 2030 (Scope 1, 2 & 3)
- 10% electricity reduction target by 2026
- LEED embedded in all new hospital designs
- GSAS-certified hospitals — TVH 3★, KMC 2★
- 10% increase in recyclable waste target
- Sustainable procurement policy under development

2

SDGs 3, 5, 8, 10

Positive Social Impact

- 25% ethnic diversity across the workforce
- 80% staff engagement score target
- Community health outreach in all 4 countries
- 30% female representation in senior leadership
- 85% patient experience score target
- Free health screenings & CSR programmes

3

SDGs 16, 17

Governance & Risk Management

- JCI Gold Seal 8th Edition — The View Hospital 2025
- 100% mandatory ESG & safety training
- Cybersecurity governance roadmap active
- Zero sentinel events clinical objective
- RADAR quality & compliance framework
- Annual ESG Impact Report publication

4

SDGs 3, 5, 8

Responsible Business

- 20% reduction in staff sickness absence
- 25% reduction in data security breaches
- Ethical supplier onboarding standards
- 15% reduction in staff attrition rate
- DEI policy embedded across all hospitals
- Anti-corruption & whistleblower policies

Global Networks & Shared ESG Standards

Apex Health collaborates with leading global institutions to benchmark, learn and elevate ESG practice across all operations



Geneva Sustainability Center (GSC)

SAT Active — All Hospitals

International Hospital Federation — Active Partnership

- Sustainability Accelerator Tool (SAT) deployed across all 8 hospitals
- ESG maturity assessment with hospital-specific gap identification
- Custom KPI framework with quarterly performance tracking
- Hospitals report ESG progress based on GSC framework



EPIHC — Ethics & Integrity in Healthcare

EPIHC Signatory 2025

Global Healthcare Ethics — Signatory 2025

- Ethical principles embedded in all clinical governance policies
- Alignment with global healthcare ethics code of conduct
- Accountability frameworks across all ESG decision-making
- EPIHC milestones embedded in 2025–2030 ESG Roadmap



Cedars-Sinai Medical Center, USA

Annual ESG Symposium

Clinical & ESG Exchange — The View Hospital Affiliate

- Annual symposium on ESG integration in healthcare operations
- Visiting physician programme from USA, Spain and Germany
- Visiting physician programme from USA, Spain and Germany



Asan Medical Center, South Korea

KMC ESG Framework

ESG Benchmarking — Korean Medical Center Partnership

- ESG performance benchmarking and healthcare sustainability themes
- Elevating KMC's ESG standards and community impact
- Responsible operations exchange and supply chain alignment

Environmental Protection

Net Zero Vision · Green Buildings · Resource Efficiency

Energy Efficiency & Carbon Reduction

We are actively exploring solar panels, LED lighting, and energy-efficient HVAC systems across all facilities. Our target is a 10% reduction in electricity consumption by 2026. A comprehensive carbon roadmap covering Scope 1, 2, and 3 emissions is being developed across all 8 hospitals.

Waste Management & Recycling

A medical waste recycling strategy is under active development. We are systematically assessing and reducing single-use plastics across all facilities. Our target is a 10% increase in recyclable waste year-on-year as part of our 2030 environmental framework.

Water Conservation

Hospital-specific water-saving measures are under review across all operating countries. Sustainable procurement policies for medical supplies are being researched and piloted, with particular attention to supply chain environmental impact.

Net Zero by 2030

GREEN BUILDING CERTIFICATIONS

The View Hospital (TVH) — GSAS Design & Build — 3-Star ★★ ★ · First private hospital in Qatar with this certification

Korean Medical Center (KMC) — GSAS Design — 2-Star ★ ★ · Building Certification In Progress

HAQA Algeria & Baghdad Intl — LEED Certification requirements embedded in design and construction from inception

People, Communities & Wellbeing

Apex Health team — community environmental clean-up initiative, Qatar 2025



Diversity & Inclusion

- ✓ DEI policy implemented across all 8 hospitals
- ✓ 25% ethnic diversity workforce target
- ✓ 30% female representation in senior leadership
- ✓ Inclusive hiring and leadership development programmes



Employee Wellbeing

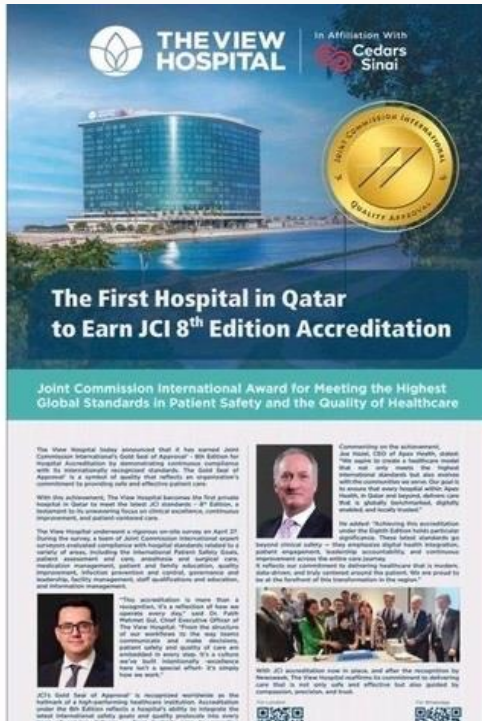
- ✓ Mental health strategy shaping wellbeing programmes
- ✓ 20% reduction in sickness absence target
- ✓ 15% reduction in staff attrition target
- ✓ 100% mandatory ESG & safety training compliance



Community & CSR

- ✓ Free health screenings across Qatar, Iraq, Libya
- ✓ Anti-smoking awareness campaigns in community hospitals
- ✓ Local organisation partnerships in all 4 countries
- ✓ Healthcare impact monitoring and outcome reporting

Transparency, Ethics & Compliance



The View Hospital — JCI Gold Seal 8th Edition, 2025



JCI Gold Seal — 8th Edition 2025

The View Hospital is the first private hospital in Qatar to achieve JCI accreditation under the 8th Edition standards. The rigorous certification covers patient safety, clinical excellence, facility management, and staff governance.



Zero Sentinel Events Objective

Our clinical governance framework targets zero sentinel events across all hospitals, underpinned by the RADAR quality and compliance management system embedded in daily operations.



100% Mandatory Training Compliance

All staff complete ESG fundamentals, industry best practices, and data-driven decision-making programmes annually. Results are reported quarterly to senior leadership.



EPIHC Ethics Signatory

Apex Health's commitment to ethical principles in healthcare governance, global standards alignment, and fostering accountability in all ESG decisions — embedded throughout our 2025–2030 Roadmap.



Annual ESG Impact Reporting

Quarterly ESG performance reports are shared internally with leadership. The first Annual ESG Impact Report will be published in 2026 for external stakeholders including investors, regulators and community partners.

ESG REPORTING STRUCTURE

Frequency

Monthly
Quarterly
Annually
On-demand

Report Type

Hospital-level ESG KPI Report
Group ESG Performance Report
ESG Impact Report (from 2026)
GSC Sustainability Accelerator Tool

Audience

Hospital Leadership
Executive Committee
External Stakeholders
Group ESG Champion

Ethics, Safety & Responsible Operations

Responsible Business underpins all Apex Health operations — from how we hire and retain our people, to how we procure supplies, protect data, and conduct ourselves as a corporate citizen across four countries.



People & Workforce

- 20% reduction in staff sickness absence by 2026
- 15% reduction in staff attrition rate
- DEI policy implemented across all hospitals
- Regular staff engagement surveys with 80% target score



Data Security & Compliance

- 25% reduction in data security breaches
- Monthly information governance reporting
- Cybersecurity strategy aligned with global best practice
- Annual compliance audit across all business units



Ethical Procurement

- Supplier onboarding ethical assessment
- Anti-corruption and anti-bribery policies
- Sustainable procurement policy development 2025–2026
- Supply chain environmental impact review in progress



Community & Social License

- Operating with respect for local laws and culture in all 4 countries
- Active engagement with communities around hospital sites
- Contribution to local employment and skills development
- Supporting national healthcare capacity building in Iraq & Libya

QATAR

ESG Leadership — The Heart of Our Operations

Qatar is home to Apex Health's flagship operations — including The View Hospital, the Korean Medical Center, and the Military Medical City Hospital. Qatar is our most advanced ESG market, with GSAS green certifications, JCI accreditation, and our deepest international academic partnerships.

3

Hospitals

JCI

Accreditation

GSAS

Green Certified

2022

TVH Launch



The View Hospital



التصميم و البناء لخلق بيئة صحية أفضل لمرضى وخلق المساحات الصحية وفقاً لمعايير 'جاس ساس'
Designed & built to create healthier spaces and reduce negative impacts on the environment

GSAS ★★ ★ · JCI Gold Seal 8th Ed. · 5 Star Newsweek 2025 Ranked

GSAS Certified

Design & Build Audited and Certified

240

Private Suites

10–12

Operating Rooms

20–23

ICU Beds

3★

GSAS Certified



Environmental

- ✓ GSAS Design & Build — 3-Star Certification (highest tier) — first private hospital in Qatar
- ✓ Waste management protocols including medical waste segregation and recycling
- ✓ Carbon footprint baseline measurement underway for 2026 reporting cycle
- ✓ Energy-efficient building design — LED lighting, smart HVAC, insulation systems
- ✓ ESG power-down initiative launched — 'Power Down for a Brighter Tomorrow' campaign



Social

- ✓ Diverse multinational clinical team representing 30+ nationalities
- ✓ Patient experience programme targeting 85% satisfaction score
- ✓ Visiting physician programme from USA, Spain and Germany — 2025
- ✓ Anti-smoking community awareness sessions delivered to local communities
- ✓ Annual international symposium with Cedars-Sinai — ESG knowledge exchange



Governance

- ✓ JCI Gold Seal 8th Edition — first private hospital in Qatar — April 2025
- ✓ Newsweek 2025 Global Hospital Rankings — international recognition
- ✓ Qatar's first private nuclear medicine unit — regulatory compliance achieved
- ✓ Zero sentinel events target — RADAR quality framework deployed
- ✓ Da Vinci & Artis pheno robotic systems — advanced technology governance

The View Hospital



التي صمم و بنى لتخلق بيئة صحية أفضل لمرضى وعائلاتهم من خلال توفير المساحات الصحية وخلق بيئة مستدامة
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GSAS ★★ ★ · JCI Gold Seal 8th Ed. · 5 Star Newsweek 2025 Ranked

GSAS Certified

Design & Build Audited and Certified

Social Initiatives

Community Wellbeing

- Celebrate the first birthdays of all the babies that were born at The View Hospital



The View Hospital



التصميم و البناء لخلق بيئة صحية أفضل لمرضى وخلق المساحات الصحية وفقاً لمعايير "جى إس إس"
Designed & built to create healthier spaces and reduce negative impacts on the environment

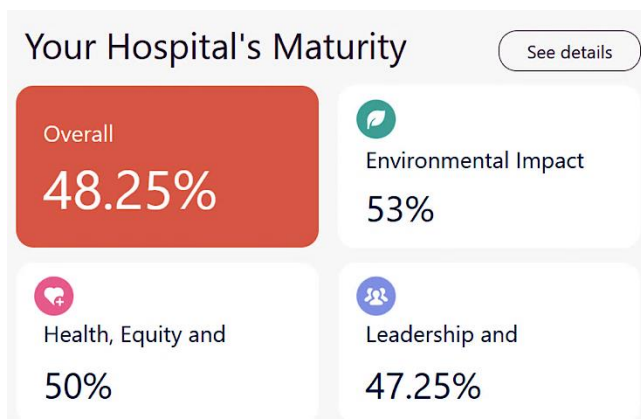
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GSAS Certified

Design & Build Audited and Certified

Sustainability Program at TVH

- Sustainability Program is included in our staff orientation session.
- Environmental Rounds: Educations session happening on monthly basis in different departments.
- Sustainability Accelerator (SAT): Initiatives are monitored on Geneva Sustainability Center, and Internally on Radar system accessible to all employees.
- Quarterly ESG Committee Meetings to evaluate the initiatives among different APEX units.



**based on Geneva Sustainability Accelerator Tool: Maturity Assessment*



Preserving The Planet Starts With You

WAYS TO PROTECT THE AIR

- Avoid idling - reduce emissions from vehicles.
- Drive less; use carpooling or public transportation.
- Service your vehicle consistently.
- Report excessive smoke emissions from vehicles.
- Volunteer for community clean-ups.
- Plant trees - they provide oxygen and clean the air.
- Don't burn your waste.



theviewhospital.com

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التصميم و البناء لخلق بيئة صحية أفضل لمرضى المستشفى وخلق بيئة صحية أفضل لمرضى المستشفى
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Environmental Initiatives

Waste Reduction

- Reduction on paper and ink usage, to use smart and digital alternatives
- Waste separation, using the standard three bins (Paper, Plastic, Recycle) to separate the waste.

Energy & Water Conservation

- Implementation of new technology in IP & OP Department for light dimming option
- Implementation of water sensors in common washrooms
- Using drinking water dispensing systems in common areas and admin floors to reduce the use of plastic bottles
- IT has implemented auto turn off PCs in admin areas after 8PM, for PC's who are on sleeping mood
- MOU signed, feasibility study is on going on how to reduce the energy consumed by Chillers & Building lights.

The View Hospital



التصميم و البناء لخلق بيئة صحية أفضل لمرضى و تقليل الآثار السلبية البيئية وفقاً لمعايير "جى إس أس"
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Chiller Plant Optimization for Energy Efficiency

Objective

Optimize chiller staging parameters to improve HVAC stability and reduce unnecessary energy consumption.

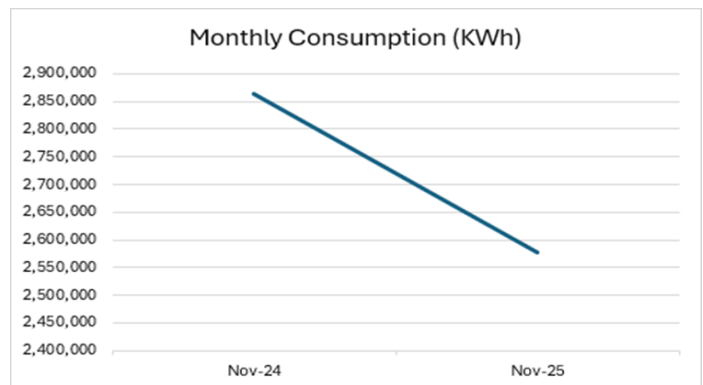
Optimization Implemented

Parameter	Previous	Optimized
Stage Up	75%	90%
Stage Down	50%	80%

Key Impact

- ✓ Reduced compressor cycling
- ✓ Improved plant stability
- ✓ Better chilled water Delta-T performance
- ✓ Optimized power consumption

ENERGY CONSUMPTION COMPARISON AFTER CHILLER OPTIMIZATION ON OCT 2025			
Month - Year	Monthly Consumption (KWh)	Month - Year	Monthly Consumption (KWh)
Nov-24	2,864,218	Nov-25	2,578,465



Energy Consumption Impact

Nov-24: 2.86M kWh

Nov-25: 2.58M kWh

↓ 285,753 kWh Reduction (~10%)

The View Hospital



التصميم و البناء لخلق بيئة صحية أفضل لمرضى و تقليل الآثار السلبية و هذا لتجارب "جى إس أس"
Designed & built to create healthier spaces and reduce negative impacts on the environment

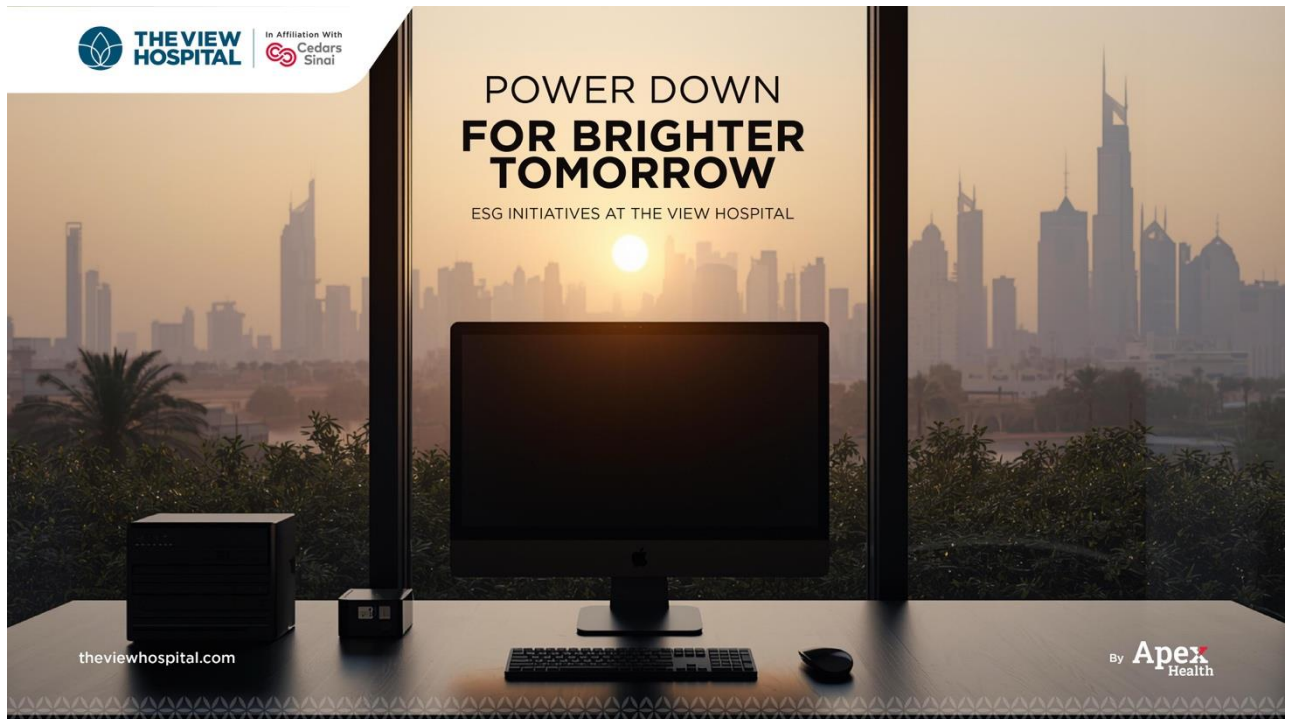
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GSAS Certified

Design & Build Audited and Certified

Environmental Initiatives

TVH internal Environmental initiative to encourage the staff to turn off Computers and lights after leaving the office.



The View Hospital



التصميم و البناء لخلق بيئة صحية أفضل لمرضى و تقليل الآثار السلبية و هذا لتوفير "جيد" أساس
Designed & built to create healthier spaces and reduce negative impacts on the environment

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GSAS Certified

Design & Build Audited and Certified

Social Initiatives

Community Wellbeing

- Community initiatives to promote healthy living by improving safety and hygiene
Cleanup Day – Done early 2025.
- Community Engagement Activity
Corporate Health Checkups
ALS & BLS Training
- Engagement Workshops & Awareness Campaigns
Workshops focused on accessibility, support, and empowerment for people with disabilities
- Tree Planting Program
End of the Year 2025



The View Hospital



البناء المصمم و شيد لتخلق بيئة صحية أفضل لمرضى وجعل الأثر البيئي إيجابياً وفقاً لمعايير "جاس" GSAS
Designed & built to create healthier spaces and reduce negative impacts on the environment

GSAS ★★★ · JCI Gold Seal 8th Ed. · 5 Star Newsweek 2025 Ranked

GSAS Certified

Design & Build Audited and Certified

Social Initiatives

Community Wellbeing

- Celebrate the first birthdays of all the babies that were born at The View Hospital



The View Hospital



البنیة المصممة و بنیة المبنى لخلق حياة أفضل لمرضى و عمل البان السیة الملیة وفقا لمعايير "جی اس اس"
Designed & built to create healthier spaces and reduce negative impacts on the environment

GSAS ★★ ★ · JCI Gold Seal 8th Ed. · 5 Star Newsweek 2025 Ranked

GSAS Certified

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Social Initiatives

Community Wellbeing

- Closed educational session, Q&A about Female Urology and Pelvic Reconstructive Surgery

**THE VIEW HOSPITAL**

In Affiliation With
Cedars Sinai



Dr. Karyn Eilber
Consultant, Urogynecology & Pelvic Reconstructive Surgery
Cedars-Sinai - USA
Expertise in: Female Pelvic Medicine & Reconstructive Surgery

 Visiting Doctor: **25-26 May 2025**

theviewhospital.com  +974 4144 2999

By **Apex Health**

The View Hospital



التصميم و البناء لخلق مساحات صحية أفضل لزيادة وتحسين الأداء البيئي وخلق بيئة صحية أفضل
Designed & built to create healthier spaces and reduce negative impacts on the environment

GSAS ★★ ★ · JCI Gold Seal 8th Ed. · 5 Star Newsweek 2025 Ranked

GSAS Certified

Design & Build Audited and Certified

Employee Yoga Session



The View Hospital



البنية التحتية وخدماتها الصحية التي تخلق بيئة صحية أفضل، وتقلل الآثار السلبية البيئية، وتوفر بيئة صحية أفضل.
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GSAS Certified

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Celebrating Nurses Day



The View Hospital



التصميم و البناء لخلق بيئة صحية أفضل لمرضى وجعل الأثر البيئي إيجابياً وفقاً لمعايير "جاس"
Designed & built to create healthier spaces and reduce negative impacts on the environment

GSAS ★★ ★ · JCI Gold Seal 8th Ed. · 5 Star Newsweek 2025 Ranked

GSAS Certified

Design & Build Audited and Certified

Chocolate Day Celebration



The View Hospital



التصميم و البناء لخلق مساحات صحية أفضل لزيادة وتحسين الآثار السلبية البيئية ومكافحة تغيرات المناخ
Designed & built to create healthier spaces and reduce negative impacts on the environment

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GSAS Certified

Design & Build Audited and Certified

Staff Educational Events

- Learning, dialogue, and collaboration event at The View Hospital's Patient Experience Seminar, held in affiliation with Cedars-Sinai.



The View Hospital



البيئة الصحية و الحد لتأثيرات سلبية على البيئة الطبيعية و الحد لتأثيرات "كربون" ساس
Designed & built to create healthier spaces and reduce negative impacts on the environment

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GSAS Certified

Design & Build Audited and Certified

Eid Celebration with Staff



The View Hospital



التصميم و البناء لخلق بيئة صحية أفضل / جودة وتعمل الآثار السلبية وتقلل من تأثيرات "كربن" ساس
Designed & built to create healthier spaces and reduce negative impacts on the environment

GSAS ★★ ★ · JCI Gold Seal 8th Ed. · 5 Star Newsweek 2025 Ranked

GSAS Certified

Design & Build Audited and Certified

Flu Vaccination Activity



In Affiliation With
Cedars Sinai



Annual Influenza Vaccination Campaign 2025

Vaccinations are now available

Sunday to Thursday | 08:00 AM - 08:00 PM
Consultant Room 26, Level 2
*Qatar ID is required at the time of vaccination.

Get vaccinated to protect yourself, others, and those most at risk, including children, the elderly, and people with weakened immunity.

Together, let's keep our hospital and community healthy.

For more information, visit fighttheflu.qa or see the attached CDC factsheet.

theviewhospital.com

By **Apex** Health

The View Hospital



التصميم و البناء لخلق بيئة صحية أفضل لمرضى و تقليل الآثار السلبية البيئية وفقاً لمعايير "جاس"
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GSAS ★★ ★ · JCI Gold Seal 8th Ed. · 5 Star Newsweek 2025 Ranked

GSAS Certified

Design & Build Audited and Certified

Cedars-Sinai Patient Experience Expert Class

- The View Hospital hosted an engaging Breast Cancer Awareness Month activation, uniting doctors, staff, and visitors through educational discussions, screenings, and interactive activities to promote the vital message that early detection saves lives.
- The initiative reinforced the hospital's commitment to supporting women's health, empowering the community with knowledge, and encouraging regular checkups and preventive care for a healthier future.



The View Hospital



التصميم و البناء لخلق مساحات صحية أفضل لزيادة وتحسين الآثار البيئية الإيجابية وخفض التأثيرات السلبية
Designed & built to create healthier spaces and reduce negative impacts on the environment

GSAS ★★ ★ • JCI Gold Seal 8th Ed. • 5 Star Newsweek 2025 Ranked

GSAS Certified

Design & Build Audited and Certified

Celebrates World Heart Day

- Your heart deserves the best care every single day. This World Heart Day, under the global theme “Don’t Miss a Beat”, The View Hospital joined the worldwide call to action by encouraging our community to adopt simple yet powerful steps for heart health: eating well, staying active, managing stress, and scheduling regular checkups.



The View Hospital



التصميم و البناء لخلق مساحات صحية أفضل لزيادة وتحسين الآثار البيئية الإيجابية ومكافحة التغير المناخي
Designed & built to create healthier spaces and reduce negative impacts on the environment

GSAS ★★ ★ • JCI Gold Seal 8th Ed. • 5 Star Newsweek 2025 Ranked

GSAS Certified

Design & Build Audited and Certified

Breast Cancer Awareness Month Activation

- As part of Breast Cancer Awareness Month, The View Hospital hosted an engaging awareness activation that brought together our doctors, staff, and visitors to highlight one vital message, early detection saves lives.
- Through educational discussions, health screenings, and interactive activities, the initiative aimed to raise awareness about breast health and empower the community to take a proactive approach toward regular checkups and preventive care.



The View Hospital



البيئة صحتهم وحياتهم أفضل جودة ومباني آمنة صحية ومباني خضراء
Designed & built to create healthier spaces and reduce negative impacts on the environment

GSAS ★★★ • JCI Gold Seal 8th Ed. • 5 Star Newsweek 2025 Ranked

GSAS Certified

Design & Build Audited and Certified

BLS Training for QNB Employees



The View Hospital



البيئة الصحية و الحد لتأثيرات سلبية البناء على البيئة المحلية ومعايير "جس اس"
Designed & built to create healthier spaces and reduce negative impacts on the environment

GSAS ★★ ★ · JCI Gold Seal 8th Ed. · 5 Star Newsweek 2025 Ranked

GSAS Certified

Design & Build Audited and Certified

Qatar Foundation's Wellness at Work

- The View Hospital proudly participated in "Wellness @ Work – 2025 (3rd Edition)", a health and wellness screening event hosted by the Qatar Foundation Occupational Health Department in collaboration with governmental and private healthcare providers. The event took place on September 18th at the QF Headquarters Building and welcomed the entire QF community.



The View Hospital



التصميم و البناء لخلق بيئة صحية أفضل لمرضى و تقليل الآثار السلبية البيئية و هذا لتوفير "جودة عالية"
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GSAS ★★ ★ • JCI Gold Seal 8th Ed. • 5 Star Newsweek 2025 Ranked

GSAS Certified

Design & Build Audited and Certified

Blood Donation

- The View Hospital, in collaboration with Hamad Medical Corporation (HMC), organized a successful blood donation campaign under the theme “Donate Your Blood, Make a Lifesaving Difference.”
- The initiative supported HMC’s blood bank by contributing to the availability of essential blood supplies for patients in need of emergency and ongoing care. The campaign also highlighted the vital role of voluntary blood donation in saving lives and strengthening the healthcare system.



The View Hospital



التصميم و البناء لخلق مساحات صحية أفضل لزيادة وتحسين الآثار السلبية البيئية وفقاً لمعايير "جى إس أس"
Designed & built to create healthier spaces and reduce negative impacts on the environment

GSAS ★★ ★ • JCI Gold Seal 8th Ed. • 5 Star Newsweek 2025 Ranked

GSAS Certified

Design & Build Audited and Certified

Breast Cancer Awareness Session with Commercial Bank and Qatar Cancer Society

- The View Hospital, in collaboration with the Qatar Cancer Society, was proud to take part in a Breast Cancer Awareness session hosted by Commercial Bank. The initiative underscored a powerful message — that early detection saves lives.
- The event focused on the importance of education and proactive screening in improving patient outcomes. Representing The View Hospital, Dr. Entesar Elaswed, Senior Medical Imaging Consultant, led an insightful session on advanced screening techniques for high-risk patients, highlighting the value of early and accurate diagnosis in successful treatment and recovery.



The View Hospital



التصميم و البناء لخلق بيئة صحية أفضل لمرضى المستشفى وخلق المساحات الصحية وخلق بيئة صحية أفضل لمرضى المستشفى وخلق المساحات الصحية وخلق بيئة صحية أفضل لمرضى المستشفى

GSAS ★★ ★ • JCI Gold Seal 8th Ed. • 5 Star Newsweek 2025 Ranked

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Design & Build Audited and Certified

Collaborates with Al Shareef Holding for a Breast Cancer Awareness Session

- The session focused on empowering women with essential knowledge about early detection, preventive care, and overall breast health, emphasizing the importance of regular checkups and awareness in saving lives.
- This initiative provided a valuable opportunity to engage participants in meaningful discussions and encourage proactive health practices within the community.



The View Hospital



التصميم والمعمارية
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GSAS Certified

Design & Build Audited and Certified

Conducted Mental Health Awareness Session at Doha Bank

- The View Hospital was proud to conduct a Mental Health Awareness session at Doha Bank, where our Consultant in Psychiatry & Clinical Psychology, Dr. Maged Fahmy, delivered an insightful talk on wellness, stress management, and effective coping strategies in today's fast-paced world.
- The session emphasized the importance of prioritizing mental wellbeing in the workplace and fostering a culture that supports emotional resilience and balance.



Korean Medical Center



تصميم وصنع وبناء آمن مع الحد الأدنى من الأثر البيئي السلبي ومعايير عالية
Designed & built to create healthier spaces and reduce negative impacts on the environment

Lusail City, Qatar · Opened June 2024 · Qatar's First Korean Medical Institution

GSAS Design ★★ · Building Cert. In Progress · Partners: Asan Medical, JK Plastic Surgery, Seoul AhnKang, Limetree Dental

GSAS

2★ Design

4

Korean Partners

2024

Year Opened

SAT

GSC Tool Active

Environmental



- ✓ GSAS Design 2-Star certified — building certification actively in progress
- ✓ Energy-efficient systems designed to Korean green building standards
- ✓ Carbon baseline measurement planned for inclusion in 2026 ESG report
- ✓ GSAS compliance woven into building design from inception — sustainable architecture
- ✓ Waste management and recycling protocols implemented from Day 1 of operations

Social



- ✓ Blending advanced Korean medical innovation with traditional therapies (acupuncture)
- ✓ Community-facing wellness programmes promoting holistic health approaches
- ✓ Patient experience tracking — contributing to group-wide 85% target
- ✓ Multinational team integrating Korean medical expertise with local Qatari workforce
- ✓ Staff training in ESG fundamentals — 100% completion target by Q4 2025

Governance



- ✓ GSC Sustainability Accelerator Tool (SAT) deployed — monthly KPI tracking
- ✓ Quality governance aligned with Apex Health Group standards
- ✓ Building certification audit underway — full GSAS compliance by 2026
- ✓ ESG champion embedded in operational leadership team
- ✓ International partnership governance — 4 Korean medical institutions

Korean Medical Center



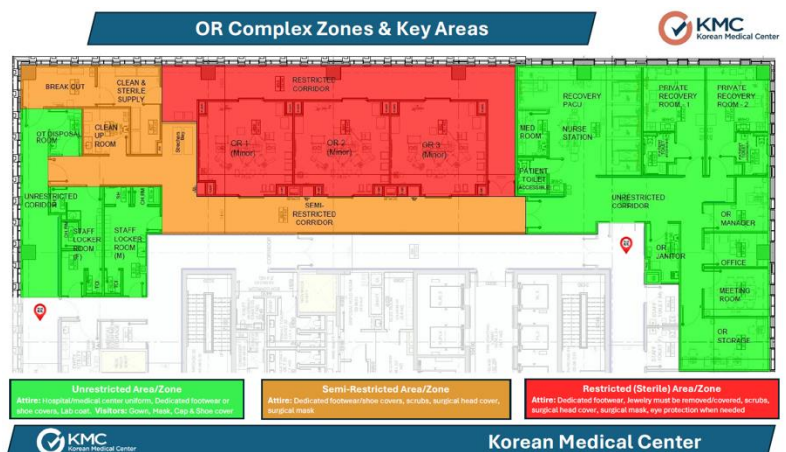
تصميم وتميز و استدامة لبناء بناء آمن وفعال وخلق الأثر الإيجابي ومقاومة التغيير من أساس
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PPE Reduction

- The PPE Reduction initiative aims to minimize the usage of personal protective equipment while maintaining safety standards. By zoning restricted areas and implementing optimized usage protocols, this initiative helps reduce waste generation and operational costs, contributing to a more sustainable healthcare environment.



Korean Medical Center



تصميم وبناء واعد لخلق بيئة صحية أفضل لمرضى المستشفى وتقليل الآثار السلبية البيئية ومخاطر التغير المناخي.
Designed & built to create healthier spaces and reduce negative impacts on the environment.

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Switch off the lights Signages:

- This initiative drives behavioral change by installing visible signages that remind staff and visitors to switch off unused lights and equipment. It encourages a culture of energy awareness across the facility.
- Offices, Treatment Rooms, Clinics,**
 - Staff are encouraged to switch off lights when leaving their workspaces.
- -Facility management and Security team turn off the lights after 8pm, when hospital operation for the day is completed.



Korean Medical Center



تصميم وبناء واعد انشاء بيئة صحية افضل لزواره وهنئ الزائر اليه العيشة افضل ومقا لتغير المناخ
Designed & built to create healthier spaces and reduce negative impacts on the environment

Lusail City, Qatar · Opened June 2024 · Qatar's First Korean Medical Institution

GSAS Design ★★ · Building Cert. In Progress · Partners: Asan Medical, JK Plastic Surgery, Seoul AhnKang, Limetree Dental

Lights with Motion sensors

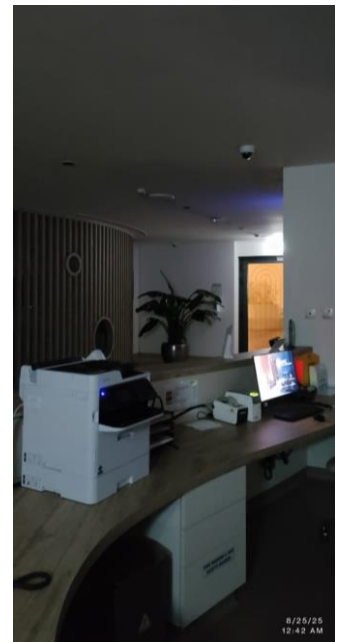
- **Corridors, Waiting Areas, Receptions,**
Motion sensors will automatically turn off lights when areas are unoccupied.



Corridors



Waiting Areas



Receptions

Korean Medical Center



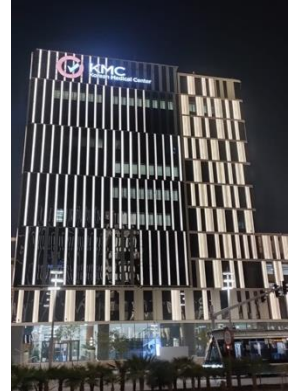
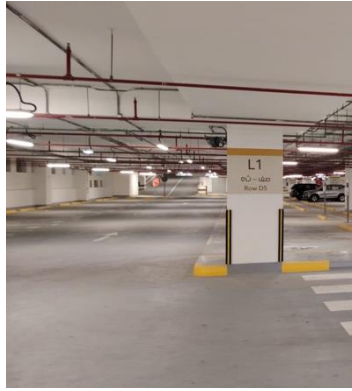
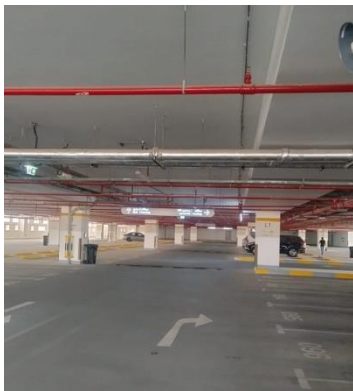
تصميم وبناء واعد انشاء بيئة صحية ايجابية وتقلل الآثار السلبية ومنها لتقليل حد ساس.
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Manual Light Control by EFM and Security teams

- **Corridors, Waiting Areas, Receptions,**
Motion sensors will automatically turn off lights when areas are unoccupied.



Car Park Lights 5pm-5am

Façade Lights 5pm-2am

Korean Medical Center



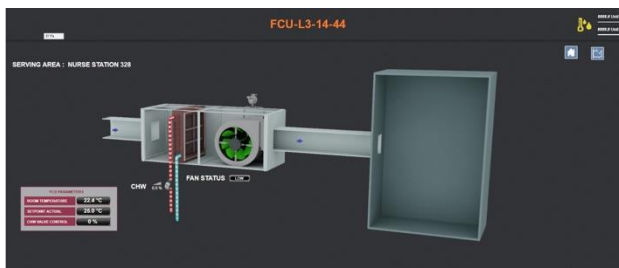
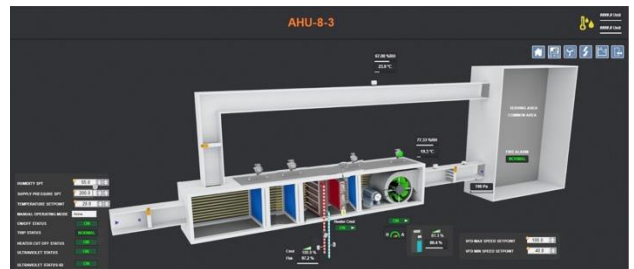
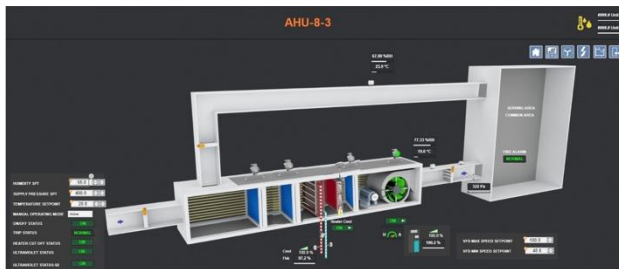
تصميم وتصنيع وبناء المبنى مع مراعاة البيئة المستدامة ومفاتيح التصميم
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Manual Thermostat Control – BMS Control

- This initiative focuses on monitoring and optimizing BTU consumption through BMS controls and Manual checks, and implementation of checklists to control temperature and cooling load during and outside of the operation hours.
- -AHU and FCU optimizations are implemented to have an energy-efficient setting, maintaining a temperature of 25°C from 10 PM to 6 AM (Except the critical areas such as IVF and Andrology Labs, MRI etc.) to ensure minimal ventilation and energy savings.
- -Manual Checklists implemented to monitor and adjust AHU, FCU, Heat Exchanger and Pumps.



Korean Medical Center



تصميم وبناء وتمدّد لخلق مساحات صحية أفضل وتقليل الأثر البيئي السلبي ومقاومة التغير المناخي.
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November Birthday Celebrations

- We celebrated the November birthdays of our staff as part of our ongoing Staff Engagement Program. These monthly celebrations support our ESG commitment to fostering a positive, inclusive, and people-centered workplace culture.



Military Medical City Hospital Managed by EWS

West of Doha, Qatar · 77-hectare campus · Expanding to 400 beds · German Partner: WMC

Managed via EWS (Apex Health) · Serves ~250,000 Qatar Armed Forces & MOI personnel

400

Beds (Target)

10

Operating Rooms

36

ICU Rooms

WMC

German Partner

Environmental



- ✓ ESG requirements embedded in 400-bed expansion design and construction plans
- ✓ Green building standards being applied to all new construction on 77-hectare campus
- ✓ Helipad and emergency infrastructure designed with environmental impact assessment
- ✓ Energy efficiency targets aligned with Apex Health Group 2025–2030 roadmap

Social



- ✓ Provides healthcare to ~250,000 Qatar Armed Forces and affiliated personnel
- ✓ Extensive local Qatari workforce integration and skills development programme
- ✓ Staff well-being programme aligned with Apex Health Group DEI and HR policy
- ✓ Community health programmes for military families and dependents

Governance



- ✓ WMC (Germany) partnership brings international clinical governance standards
- ✓ Quality management aligned with Apex Health Group RADAR framework
- ✓ Tertiary referral centre governance — complex case management protocols
- ✓ ESG champion embedded within management team — quarterly reporting

Responsible Business



- ✓ National strategic asset — responsible operations critical to military readiness
- ✓ Government partnership governance — full compliance with Qatar Armed Forces requirements
- ✓ Ethical procurement and supply chain management for medical equipment
- ✓ Workforce diversity — multinational clinical team with Qatari leadership development

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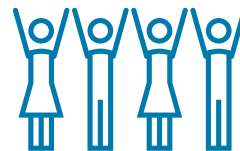
Managed via EWS (Apex Health) · Serves ~250,000 Qatar Armed Forces & MOI personnel

MMCH 's 4 Pillars of Sustainability

MMCH has identified four sustainability pillars aligned with the United Nations 2030 Agenda and the 17 Sustainable Development Goals (SDGs). Clear goals, actions and KPIs have been developed to guide our ESG Strategy 2025 – 2030.



**ENVIRONMENTAL
PROTECTION**



**POSITIVE SOCIAL
IMPACT**



**GOVERNANCE &
RISK MANAGEMENT**



**RESPONSIBLE
BUSINESS**

Military Medical City Hospital Managed by EWS

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Managed via EWS (Apex Health) · Serves ~250,000 Qatar Armed Forces & MOI personnel



ENVIRONMENTAL PROTECTION

Energy Efficiency & Carbon Reduction

- EV Chargers: 3 Units - CPC 50 Kw, 3 Units - Versicharge 22 Kw. Total 6 car charging.

Waste Management & Recycling

- BiVaTec PV kitchen waste system limiting organical waste and water use
- 100 sets. 6 solar panels in each set of frame. Total 600 solar panels. The data sheet specifies the thermal capacity as 4.7 kJ/m². Maximum 145 degree Celsius. A standard solar panel is roughly 1.6 m² and 40 mm thick. Volume per panel $\approx 0.064 \text{ m}^3 = 64 \text{ liters}$ For 600 panels: $600 \times 64 = 38,400 \text{ liters}$ of physical volume
- Cardboard segregation of the MMCH waste. Saving up to 1.2 T of waste monthly

Water Conservation & Sustainable Procurement

- Automatic sensor in all the hospital for water taps to reduce water consumption

Military Medical City Hospital Managed by EWS

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Water Conservation & Sustainable Procurement

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IRAQ

Committed Healthcare in Challenging Markets — Building Capacity, Quality & ESG Standards

Iraq represents one of Apex Health's most significant humanitarian and commercial undertakings. Managing two major teaching hospitals — in Karbala and Nasiriyah — and developing the Baghdad International Hospital, we are embedding ESG standards where they can have the greatest societal impact.

3

Hospitals
(incl. pipeline)

~1,200

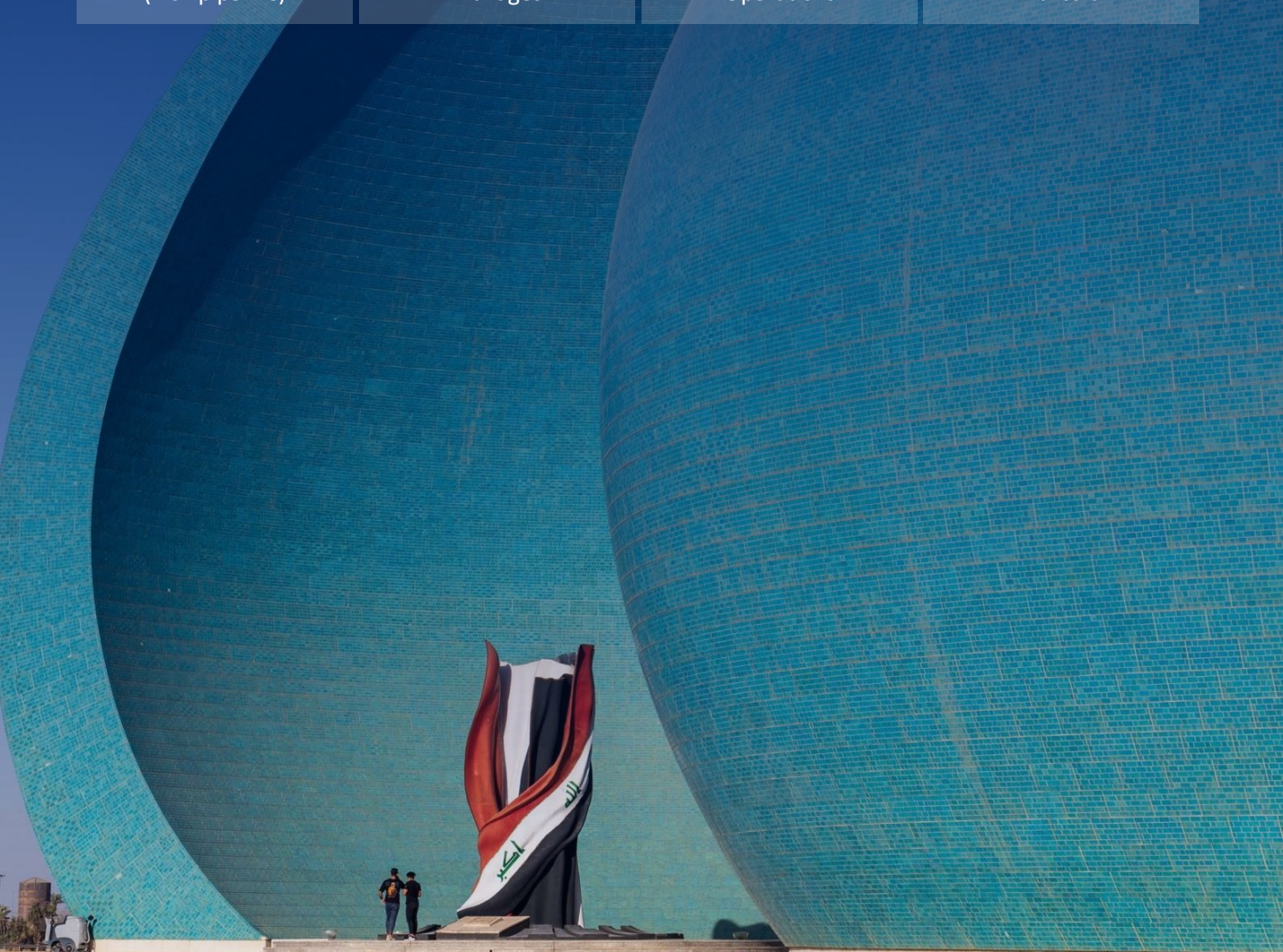
Beds
Managed

2

Active
Operations

AHF

Silver Award
Karbala



Al Imam Al Hassan Al Mujtaba Teaching Hospital

Karbala, Iraq · 492 Beds · Awarded via competitive tender

Arab Hospitals Federation — Silver Award: Safety & Quality of Care · Social Impact Award

492

Hospital Beds

AHF

Silver Award

ESG

Champion
Embedded

GSC

SAT Framework
Active

Environmental



- ✓ Environmental assessment conducted for hospital facilities — baseline established
- ✓ Waste segregation and medical waste disposal protocols implemented across all wards
- ✓ Energy audit underway — LED lighting replacement programme in progress
- ✓ Water conservation measures reviewed — plumbing upgrade programme initiated
- ✓ Sustainability reporting aligned with Apex Health Group ESG framework

Social



- ✓ Serving the local Karbala population — one of Iraq's most significant healthcare institutions
- ✓ Capacity building programme for local Iraqi clinical and administrative staff
- ✓ Community health outreach programmes — maternal and child health focus
- ✓ International training exchanges — staff development with Apex Group hospitals
- ✓ Staff wellbeing programme aligned with Group ESG Social Pillar commitments

Governance



- ✓ Arab Hospitals Federation Silver Award — Safety & Quality of Care 2025
- ✓ Arab Hospitals Federation Recognition — Social Impact in Healthcare
- ✓ Quality & Patient Safety Manager serves as embedded ESG Champion
- ✓ RADAR quality framework adapted for Iraqi healthcare regulatory context
- ✓ Monthly ESG KPI reporting to Apex Health Group ESG Steering Committee

Responsible Business



- ✓ Awarded through transparent competitive tender process by Iraqi government
- ✓ Ethical procurement policy guiding all medical supply and equipment decisions
- ✓ Supporting Iraq's National Health Strategy through tertiary care provision
- ✓ Local workforce development — employing and training Iraqi medical professionals

Al Imam Al Hassan Al Mujtaba Teaching Hospital

Karbala, Iraq · 492 Beds · Awarded via competitive tender

Arab Hospitals Federation — Silver Award: Safety & Quality of Care · Social Impact Award

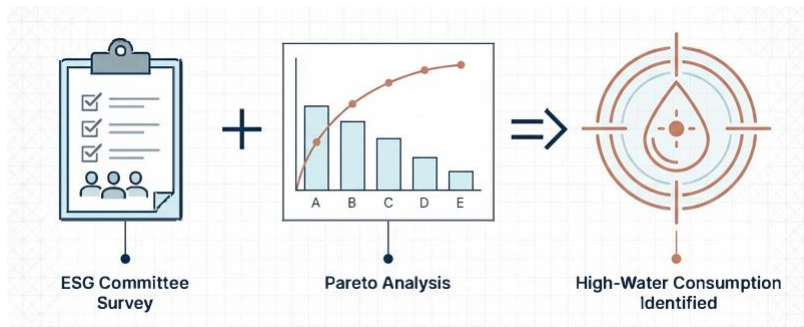
ESG-related challenges:

- Incinerator operating in three shifts
- No waste segregations/ management
- Damaged and degraded landscaping areas.
- Many bath/washrooms require rehabilitation
- High volume of urgent maintenance works across multiple facilities.
- Lack of awareness in the community and social campaigns.
- No governance Data collection
- No policy and procedures and committees
- Absence of measurement tools of water and Electricity consumption.
- Air-conditioning systems and supporting accelerators/controllers are not functioning efficiently, limiting the ability to manage and optimize energy consumption.
- No patient Feedback for hospital services

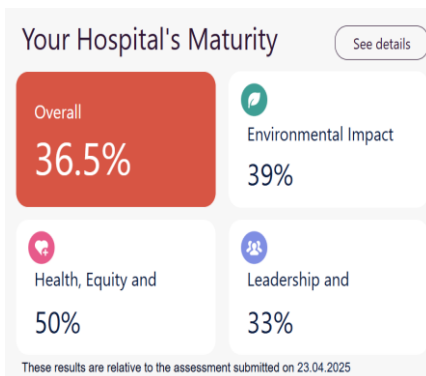
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Due to the hospital's high-water consumption identified through committee member survey and Pareto analysis, the ESG Committee prioritized water conservation as the most critical environmental focus.



*based on Geneva
Sustainability
Accelerator Tool:
Maturity Assessment



This approach reflects the operational challenges faced and highlights the significant effort required to achieve measurable improvement despite limited infrastructure.

Al Imam Al Hassan Al Mujtaba Teaching Hospital

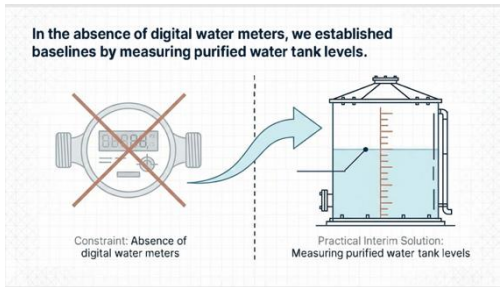
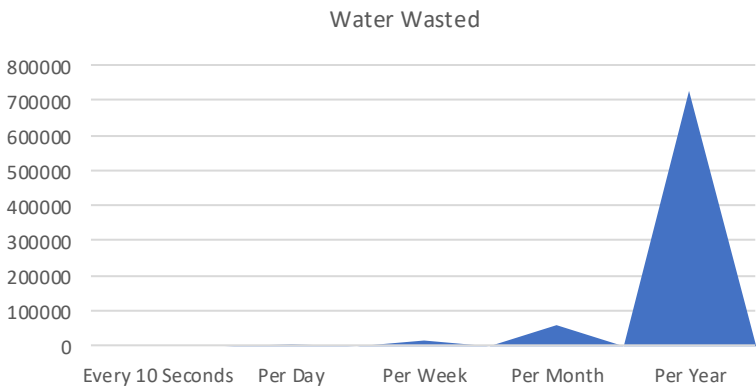
Karbala, Iraq · 492 Beds · Awarded via competitive tender

Arab Hospitals Federation — Silver Award: Safety & Quality of Care · Social Impact Award

Reducing Water Consumption:

Water is constantly flowing from the valves due to Damaged flushing toilets significantly contribute to excessive water consumption in the hospital, highlighting the urgent need for repairs and the implementation of water-saving solutions

Time Period	Water Wasted
Every 10 seconds	0.25 liters
Per day	2,160 liters
Per week	15,120 liters
Per month	60,480 liters
Per year	725,760 liters

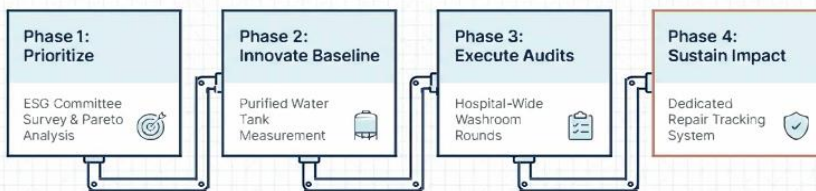


Al Imam Al Hassan Al Mujtaba Teaching Hospital

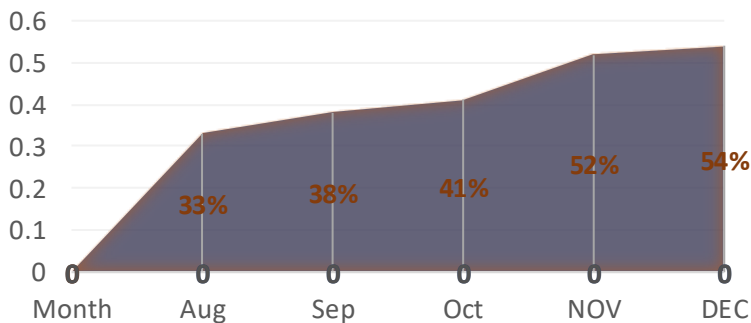
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Arab Hospitals Federation — Silver Award: Safety & Quality of Care · Social Impact Award

Four phases of an agile hospital water conservation initiative.



TOTAL ESTIMATED SAVED WATER



it was clearly observed that the water in the tanks now lasts until the following day, indicating a measurable improvement in water efficiency.

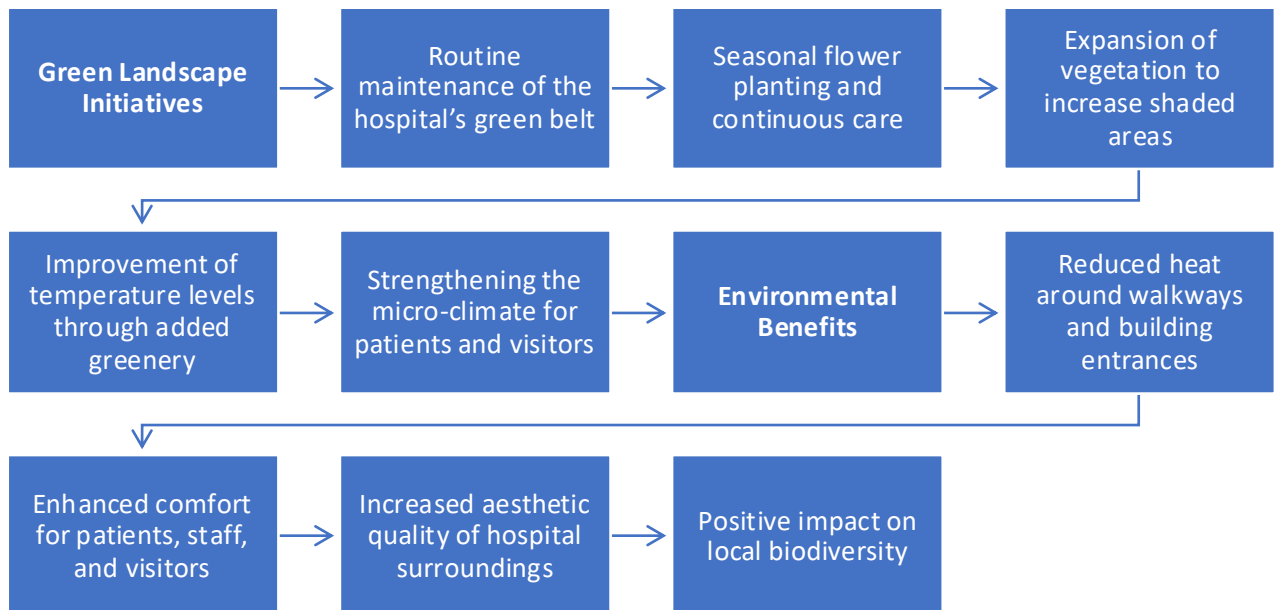


Total Bathrooms	Repaired And Rehabilitated Bathrooms	Total Estimated Wastewater	Total Estimated Saved Water	Percentage
757	405	549,400,320 L	293,932,800 L	54%

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These initiatives contribute to improving environmental quality within the hospital campus

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Social Community Environmental Awareness Program

Introduction to ESG in Healthcare

Sustainable Resource Management in Healthcare

Climate Change and impacts on Healthcare

Overview of SDGs in Healthcare

To elevate sustainability and health awareness among staff, patients, and visitors. Structured awareness Programs, **Switch Off the Light** campaign to promote energy conservation, **Beat the Heat to prevent heat**-related illnesses, and **World No Tobacco Day** to encourage healthier, smoke-free behaviors

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Switch Off the Light - Energy Conservation Awareness

- The “Switch Off the Light” initiative, aiming to embed daily responsible behavior among staff and visitors and to reduce unnecessary electricity consumption.
- hospital-wide “Switch Off the Light” awareness campaign was implemented through placing reminder stickers near light switches in staff areas, demonstrating positive behavior change and shared responsibility for energy conservation.
- The awareness activities will continue throughout 2026 to reach out the majority of staff and embed energy-saving practices into the hospital culture.

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Beat the Heat – Summer Health Awareness Campaign

Objective:

- Educate patients and the public on how to best handle **high temperatures in Iraq**
- Prevent heat-related illnesses, such as **heatstroke, dehydration, and sunburn**
- Raising awareness for patients and their companions in the hospital's waiting areas
- Position the Apex and the hospital as a proactive, community-focused healthcare leader.

Key Messages:

- Stay Cool, Stay Safe – Protect Yourself from Heatstroke, Hydration is Health.

Activities:

- Set up an awareness booth.
- Distribute informative brochures.
- Give away free water bottles.
- Provide branded hats to attendees.

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Apex
Health IRAQ
مستشفى الصحة العراقية

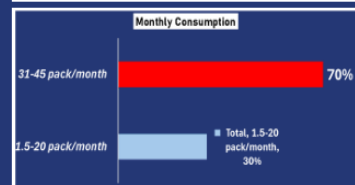
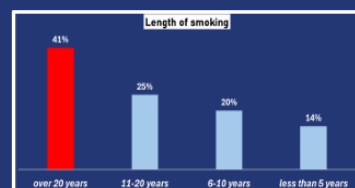
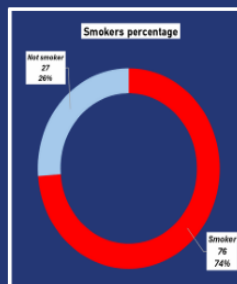
مستشفى الإمام الحسن المجتبی (ع) التعليمي
بإدارة و تشغيل إبيكس هيلث



World No Tobacco Day Campaign Results

- Random sample survey of 103 individuals, among whom 76 (74%) were smokers.
- 89% of smokers use **cigarettes** as their primary smoking method.
- 70% consume **31–45 packs per month** (approx. 1–1.5 packs/day).
- 41% have smoked for **over 20 years**, and 25% for 11–20 years, indicating high levels of long-term exposure.
- Data shows a clear association between longer smoking duration and increased number of chronic diseases.
- Smokers for **more than 20 years**, show the highest burden, with over 1 in 4 suffering from 5 or more diseases.
- Smokers for **11 to 20 years**, nearly 15% had 5 or more diseases, highlighting the early onset of tobacco related damage.

“Our initiative demonstrates that awareness, data, and personalized counseling must be central to any hospital-based anti-smoking campaign”



Al Imam Al Hassan Al Mujtaba Teaching Hospital

Karbala, Iraq · 492 Beds · Awarded via competitive tender

Arab Hospitals Federation — Silver Award: Safety & Quality of Care · Social Impact Award

Social Disability International Day



A campaign to promote inclusion, respect, and equal access to healthcare

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For data framework **Initiated with**

- Data security measures,
- monitoring systems,
- staff training programs



- We started with assessment the data quality in the hospital, unfortunately they don't follow any specific standards or procedures so, quality department initiated a data management policy to be implemented in the hospital, we reviewed the file for any modifications or comments.

Started **Excel course** for hospital administrators

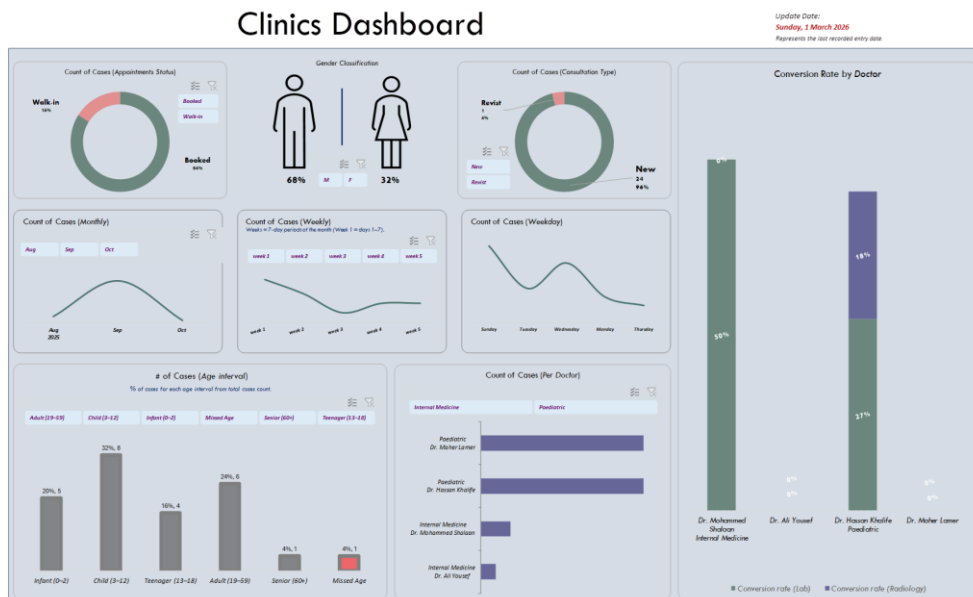
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Governance

Data Governance Framework



- **Data Governance Framework** was initiated to strengthen the accuracy, reliability, security, and ethical use of hospital data and to directly support reporting and decision-making.
- current data practices were reviewed with the Quality and Patient Safety (QPS) team to identify gaps, define required policies and KPIs, and improve data collection, validation, extraction, and reporting processes. strengthened and standardized reporting mechanisms to ensure consistent, transparent.

Al Nasiriya Teaching Hospital

Di Qar Governorate, Iraq · Awarded via competitive tender · ESG adapted for emerging market
Part of combined ~1,200-bed Iraq portfolio · Teaching hospital with local workforce development focus

1,200

Combined Iraq
Portfolio Beds

Teaching

Hospital Type

Di Qar

Governorate

2025

ESG Framework
Deployed

Environmental



- ✓ ESG framework adapted for Di Qar Governorate operational context
- ✓ Medical waste management protocols established — regulatory compliance prioritised
- ✓ Environmental baseline assessment conducted for facility infrastructure
- ✓ Energy consumption monitoring initiated — reduction targets being set for 2026
- ✓ Sustainable procurement review — local supply chain assessment underway

Social



- ✓ Serving underserved Di Qar Governorate population with tertiary-level care
- ✓ Local Iraqi medical professional employment and development priority
- ✓ Teaching hospital mandate — supporting Iraq's next generation of healthcare professionals
- ✓ Community health outreach — maternal, child health and chronic disease focus
- ✓ ESG Champion (Chaitanya Haribandi) embedded in Support Services team

Governance



- ✓ Quality management system implemented aligned with Apex Health Group standards
- ✓ ESG reporting integrated into monthly hospital management reporting cycle
- ✓ Clinical governance adapted to Iraqi Ministry of Health regulatory framework
- ✓ Transparent audit trail for all procurement and clinical governance decisions

Responsible Business



- ✓ Awarded through transparent competitive Iraqi government tender process
- ✓ Ethical operations in a complex post-conflict governance environment
- ✓ Supporting restoration of Iraq's healthcare capacity — strategic national role
- ✓ International management standards applied to local operational context

Al Nasiriya Teaching Hospital

Di Qar Governorate, Iraq · Awarded via competitive tender · ESG adapted for emerging market

Part of combined ~1,200-bed Iraq portfolio · Teaching hospital with local workforce development focus

Sustainability Program at NTH

- ESG Committee established. ToRs developed with Quarterly Meetings frequency, to evaluate the initiatives. ESG Initiatives Tracker is developed for monitoring progress.
- ESG Training Calendar has been developed and Capacity building sessions initiated.

Al Nasiriya Teaching Hospital

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Apex Health IRAQ أپیکس ہیلتھ العراق		ESG Objectives & KPIs - Dashboard							مستشفى الناصرية التعليمي إدارة وتشغيل أپیکس هیلتھ کیر
ESG Objective	Action Plan	Data Source	Status	Q1'25			Q2'25		Remarks
				Jan-25	Feb-25	Mar-25	Apr-25	May-25	
By December 2025, ensure 80% compliance with proper segregation of medical and general waste by providing color-coded bins and staff training	Phase 1: Planning and Assessment (Jan–Mar 2025)	Support Services & Infection Control	Completed						
	Phase 2: Resource Allocation and Preparation (Apr–Jun 2025)		Completed						
	Phase 3: Implementation and Training (Jul–Sep 2025)		In-Progress						
	Phase 4: Monitoring, Evaluation, and Reporting (Oct–Dec 2025)		In-Progress						
By Q4 2025, initiate metering to calculate the Energy consumption and set targets to reduce electricity consumption by 10%.	Phase 1: Planning and Assessment (Q1 2025)	Engineering	In-Progress						
	1.1 Conduct Energy Audit to Identify Key Consumption Areas		Pending						
	Phase 2: Resource Allocation and Preparation (Q2 2025)		In-Progress						
	Phase 3: Implementation and Monitoring (Q3 2025)		In-Progress						
	3.1 Install Energy Meters at Identified Key Consumption Points		Planned						
	Phase 4: Evaluation and Target Setting (Q4 2025)		In-Progress						
	4.1 Analyze Energy Data and Identify High-Consumption Areas		Planned						

Apex Health IRAQ أپیکس ہیلتھ العراق		ESG Objectives & KPIs - Dashboard							مستشفى الناصرية التعليمي إدارة وتشغيل أپیکس هیلتھ کیر
ESG Objective	Action Plan	Data Source	Status	Q1'25			Q2'25		Remarks
				Jan-25	Feb-25	Mar-25	Apr-25	May-25	
By December 2025, implement a patient feedback system to improve care quality	Phase 1: Planning and Design (Q1 2025)	Patient Experience	Completed						
	Phase 2: Resource Allocation and System Setup (Q2 2025)		Completed						
	2.1 Customize Feedback Forms (Bi-Lingual)		Completed						
	2.2 Train Staff on Feedback Processes		Completed						
	Phase 3: Implementation and Pilot Testing (Q3 2025)		Completed						
	3.1 Launch Pilot Feedback System		Completed						
	Phase 4: Monitoring, Evaluation, and Reporting (Q4 2025)		Completed						
	4.1 Establish Feedback Analysis and Reporting System		Completed						
By Q3 2025, develop and implement at least five key hospital policies (e.g., Quality Patient Safety, Infection Control, Patient Experience) to align with local and international healthcare standards	Phase 1: Planning and Assessment (Q1 2025)	QPS, IPC and Patient Experience	Completed						
	1.1 Identify Key Policies for Development (QPS, IPC and Patient Experience)		Completed						
	Phase 2: Drafting and Review (Q2 2025)		In-Progress						
	Phase 3: Approval and Implementation by Executive Committee (Q3 2025)		In-Progress						
	Phase 4: Monitoring and Evaluation (Q3–Q4 2025)		In-Progress						
	4.1 Establish Compliance Audits Plans		In-Progress						

Al Nasiriya Teaching Hospital

Di Qar Governorate, Iraq · Awarded via competitive tender · ESG adapted for emerging market

Part of combined ~1,200-bed Iraq portfolio · Teaching hospital with local workforce development focus

Trees & Plantation Campaign



Al Nasiriya Teaching Hospital

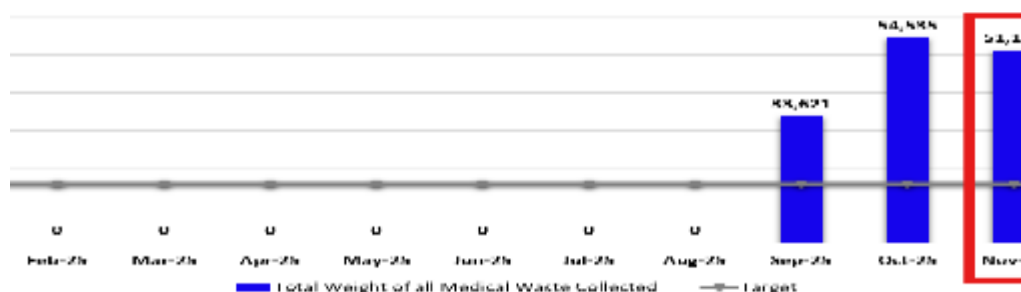
Di Qar Governorate, Iraq · Awarded via competitive tender · ESG adapted for emerging market

Part of combined ~1,200-bed Iraq portfolio · Teaching hospital with local workforce development focus

Waste Management Program

2025									
Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25
0	0	0	0	0	0	0	23,621	24,522	23,114
							5,624	10,104	5,512
							8,878	8,784	8,894
							1,079	18,671	17,564
							4,074	0,070	0,000
							8,490	8,282	8,708
							8,518	8,178	8,568
500	500	500	500	500	500	500	500	500	500
10,500	10,500	10,500	10,500	10,500	10,500	10,500	10,500	10,500	10,500
0%	0%	0%	0%	0%	0%	0%	82.01%	81.9%	88.7%

Total Medical Waste



Al Nasiriya Teaching Hospital

Di Qar Governorate, Iraq · Awarded via competitive tender · ESG adapted for emerging market

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Green Building Council



Al Nasiriya Teaching Hospital

Di Qar Governorate, Iraq · Awarded via competitive tender · ESG adapted for emerging market

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Apex HealthIRAQ
مستشفى الناصرية التعليمي
وزارة الصحة | وزارة التعليم العالي والبحث العلمي

Online Training Session
ISO 14001:2015 - Environmental Management Systems (EMS)

29th June, 2025
Sunday
4:00pm - 5:00pm



World Environment Day

Microsoft Teams
[Join the meeting now](#)
Meeting ID: 386 185 278 012
Passcode: wX6xc9kT

MORE INFORMATION
Mr. Syed Arif Hussain
+0780 928 2502

Apex HealthIRAQ
مستشفى الناصرية التعليمي
وزارة الصحة | وزارة التعليم العالي والبحث العلمي

In-Person Training Session
Hospital Waste Management

6th Aug, 2025
Wednesday
3:00pm - 4:00pm



MORE INFORMATION
Mr. Syed Arif Hussain
+0780 928 2502

Auditorium, Al - Nasiriyah Teaching Hospital, Nasiriyah, Dhi Qar Governorate.

Apex HealthIRAQ
مستشفى الناصرية التعليمي
وزارة الصحة | وزارة التعليم العالي والبحث العلمي

Online Training Session
Overview of SDGs in Healthcare

28th Oct, 2025
Tuesday
4:00pm - 5:00pm



Microsoft Teams
[Join the meeting now](#)
Meeting ID: 320 650 635 988 6
Passcode: RZ9s75Fr

MORE INFORMATION
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Baghdad International Hospital

Al-Zaafaraniyah, Baghdad · 400 Beds · Tertiary Care Facility · In Development

Licensed by Iraq's National Investment Commission · Groundbreaking under patronage of Iraq's Prime Minister

400

Planned Beds

NIC

Iraq Licensed

LEED

Design Standard

2027

Target Opening

Environmental — ESG from Day Zero



- ✓ LEED Certification requirements fully integrated into architectural design brief
- ✓ Environmental impact assessment completed as part of National Investment Commission licensing
- ✓ Green building standards applied from inception — not retrofitted after construction
- ✓ Renewable energy provisions (solar) incorporated into facility master plan
- ✓ Waste and water management systems designed to international sustainability standards

Social



- ✓ Designed to serve the Baghdad metropolitan area — Iraq's largest population centre
- ✓ Local workforce development mandate built into project governance framework
- ✓ Medical education partnership envisaged — potential academic hospital designation
- ✓ Community health impact assessment conducted as part of project planning process
- ✓ Groundbreaking ceremony under patronage of Iraq's Prime Minister — national significance

Governance



- ✓ National Investment Commission (NIC) licence — highest-level Iraqi regulatory approval
- ✓ International project governance standards applied throughout design and development
- ✓ Apex Health Group ESG framework will be applied from first day of operations
- ✓ Planned JCI accreditation track built into 5-year post-opening operational plan

2026–2027 Pipeline Commitments



- ✓ Complete architectural design and construction procurement with LEED requirements
- ✓ Establish project ESG reporting framework ahead of construction commencement
- ✓ Finalise workforce development and local employment strategy for operations
- ✓ Progress environmental and social impact assessments for construction phase

LIBYA

Long-Term Partnership in Cardiac Healthcare — Building Capacity & Clinical Excellence

Libya represents a unique and deeply meaningful chapter in Apex Health's story. Through a 15-year management agreement with the Government of National Unity, we operate the Misrata Hospital for Cardiovascular Disease and Surgery — bringing international-standard cardiac care to a country rebuilding its healthcare infrastructure.

1

Hospital

15yr

Management
Agreement

GNU

Government
Partnership

2025

ESG Reporting
Integrated



Misrata Heart & Cardiovascular Center

Misrata, Libya

Expanding cardiac surgery programmes · Local medical team training · ESG reporting integrated 2025

15yr

Management Agreement

Cardiac

Specialist Focus

GNU

Government Partner

KPB

AHF Award Eligibility

Environmental



- ✓ Environmental assessment baseline established for Misrata facility in 2025
- ✓ Medical waste management and disposal protocols implemented across all departments
- ✓ Energy consumption monitoring initiated — aligned with Apex Health Group roadmap
- ✓ Water conservation review completed — plumbing and infrastructure assessment done
- ✓ 2026 target: carbon footprint measurement integrated into ESG reporting cycle

Social



- ✓ Providing specialist cardiac care to underserved Libyan population — lifesaving impact
- ✓ Systematic local Libyan medical team training and mentorship programme active
- ✓ Cardiac health community outreach programmes initiated in Misrata and surrounding areas
- ✓ Staff wellbeing programme aligned with Apex Health Group Social Pillar commitments
- ✓ Nursing and allied health professional development — local career pathway creation

Governance



- ✓ Quality & Patient Safety Manager (Kashif Butt) serves as embedded ESG Champion
- ✓ Clinical governance standards aligned with Apex Health Group RADAR framework
- ✓ Monthly ESG KPI reporting to Apex Health Group ESG Steering Committee
- ✓ Government of National Unity partnership governance — joint oversight framework
- ✓ Compliance with Libyan Ministry of Health regulatory and clinical standards

Responsible Business



- ✓ Operating under a transparent 15-year management agreement with full government oversight
- ✓ Ethical procurement for cardiac surgery equipment and medical supplies
- ✓ Supporting Libya's healthcare reconstruction — strategic national partnership
- ✓ Workforce localisation strategy — building Libyan cardiac surgery capability long-term

Misrata Heart & Cardiovascular Center

Misrata, Libya

Expanding cardiac surgery programmes · Local medical team training · ESG reporting integrated 2025

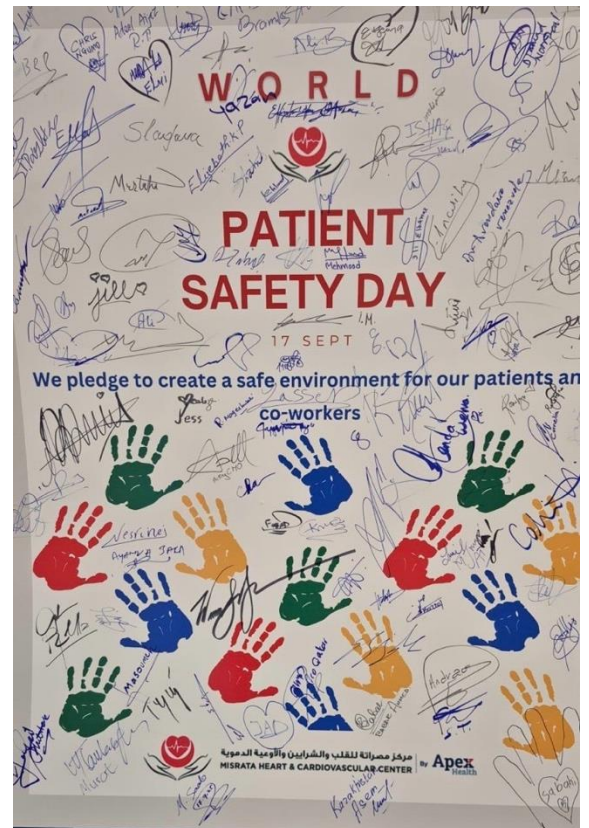
ESG Pillar	Initiative Title	Status	Description
Environmental	PPE Reduction	Phase 1	Implement measures to minimize usage of PPE while ensuring safety standards. Arrange zoning to limit restricted areas and PPE usage
Environmental	Energy Conservation	Phase 1	Use signages to encourage staff & visitors to turn off unused electrical appliances and lights
Environmental	BTU Meter Optimization	Phase 1	Implement monitoring and control mechanisms for BTU meters to optimize energy usage
Social	Disability Awareness	Phase 1	MHCC to conduct an assessment to all access for people with disabilities to create awareness sessions for people with disabilities
Governance	Transparent ESG Reporting	Phase 1	Develop shared folder database for reporting hospital sustainability efforts & progress

- **ESG Committee Established**
 - Formed multidisciplinary team to drive ESG
 - Committee TOR drafted
- **First Committee Meeting Held**
 - Key priorities and initiatives identified for Q3 – Q4 2025
 - Minutes of Meeting shared
- **Initial Initiatives Identified and in Progress**
 - **PPE Reduction, Energy Conservation, BTU Meter Optimization, Disability Awareness Program, Transparent ESG Reporting**
- **Future Focus**
 - Roadmap being developed for ESG pillars

Misrata Heart & Cardiovascular Center

Misrata, Libya

Expanding cardiac surgery programmes · Local medical team training · ESG reporting integrated 2025



Misrata Heart & Cardiovascular Center

Misrata, Libya

Expanding cardiac surgery programmes · Local medical team training · ESG reporting integrated 2025





Misrata Heart & Cardiovascular Center

Misrata, Libya

Expanding cardiac surgery programmes · Local medical team training · ESG reporting integrated 2025





Misrata Heart & Cardiovascular Center

Misrata, Libya

Expanding cardiac surgery programmes · Local medical team training · ESG reporting integrated 2025



ALGERIA

HAQA Hospital — A Sustainable Healthcare Vision, Built for the Future

The Algerian Qatari German Hospital (HAQA) represents Apex Health's most forward-looking project — a 300-bed hospital developed as a joint venture with Algeria's Sovereign Wealth Fund (FNI), designed with sustainability embedded from the very first architectural drawing.

300

Planned Beds

FNI

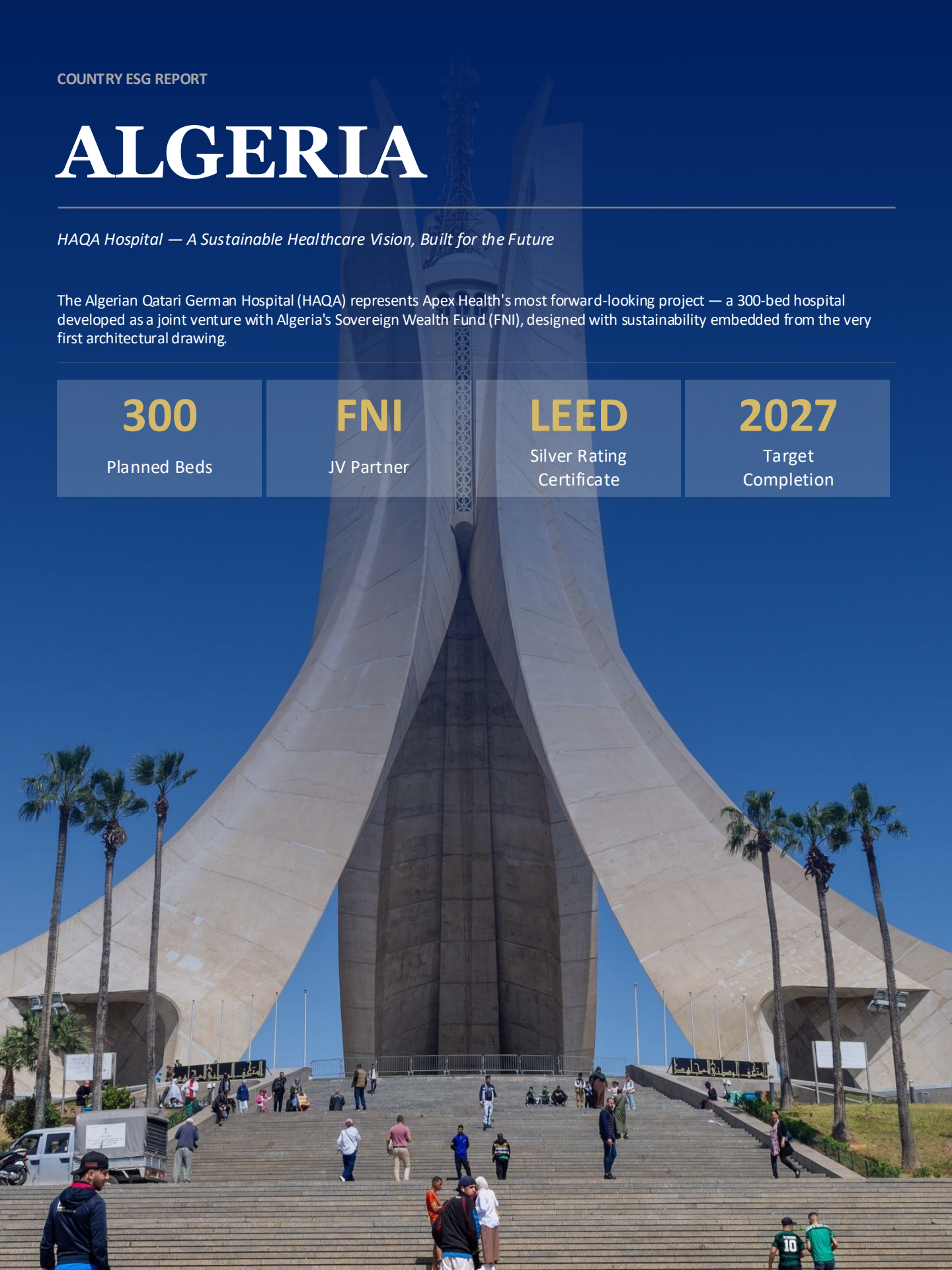
JV Partner

LEED

Silver Rating
Certificate

2027

Target
Completion



Algerian Qatari German Hospital (HAQA)

Sidi Abdellah, Algeria · 300 Beds · JV with FNI (Algeria Sovereign Wealth Fund) · Target Completion 2027
Specialties: Cardiology · Orthopedics · Neurosurgery · Oncology · LEED Silver Rating Certificate

300

Planned Beds

4

Medical
Specialties

FNI

Sovereign Wealth
Fund Partner

2027

Completion
Target

Environmental — Sustainability by Design



- ✓ LEED Silver Certification requirements fully integrated into architectural design and construction brief
- ✓ Green building standards applied from Day Zero — not retrofitted post-construction
- ✓ Solar energy provisions incorporated into facility design — targeting renewable energy use
- ✓ Water recycling and conservation systems designed into hospital infrastructure
- ✓ Waste management systems designed to international sustainability standards from inception

Social Impact



- ✓ Serving Algeria's Sidi Abdellah and greater Algiers population — significant social footprint
- ✓ Joint venture structure with Algeria's FNI — deepening Qatar-Algeria cooperation
- ✓ Local Algerian workforce employment and medical professional development mandate
- ✓ International German medical partnership — bringing European clinical expertise to Algeria
- ✓ Multi-specialty model (cardiology, orthopaedics, neurosurgery, oncology) — high social value

Governance



- ✓ Joint venture governance framework agreed with FNI (Algeria Sovereign Wealth Fund)
- ✓ Apex Health Group ESG framework will be implemented from Day 1 of operations
- ✓ JCI accreditation track planned — international quality benchmark from launch
- ✓ Algerian Ministry of Health regulatory compliance built into project governance structure

2026–2027 Pipeline Commitments



- ✓ Complete HAQA Hospital construction to LEED-compliant specifications
- ✓ Establish full HAQA Hospital ESG governance framework before opening
- ✓ Recruit and train Algerian medical and administrative workforce — local-first strategy
- ✓ Progress JCI accreditation pre-assessment as part of hospital opening preparation

Six Milestones to Net-Zero Leadership

Apex Health collaborates with leading global institutions to benchmark, learn and elevate ESG practice across all operations

2025

ESG Framework & Reporting

- ✓ ESG maturity assessment & KPIs across all 8 hospitals
- ✓ EPIHC signatory & UN SDG alignment completed
- ✓ Quarterly performance reports launched
- ✓ GSC SAT tool deployed — all business units

2026

Accreditation & Expansion

- ✓ GSAS certifications expanded to Iraq & Libya hospitals
- ✓ Publish first Annual ESG Impact Report externally
- ✓ First carbon footprint baseline measurement — all facilities
- ✓ Expand CSR and community health programmes

2027

Integration & Workforce

- ✓ ESG training embedded in all staff onboarding
- ✓ Sustainable supply chain policies fully implemented
- ✓ Ethical procurement framework complete group-wide
- ✓ HAQA Algeria opens — ESG from Day 1

2028

Performance Optimization

- ✓ Benchmark against global ESG leaders in healthcare
- ✓ Publish second Annual ESG Impact Report
- ✓ Climate resilience strategies advanced across all markets
- ✓ Data security and cyber governance standards elevated

2029

Sustainable Operations

- ✓ JCI Sustainability Accreditation — The View Hospital & Military Medical City Hospital
- ✓ GHA Medical Travel Accreditation (TVH)
- ✓ Waste, water & energy programmes at full maturity
- ✓ All hospitals on net-zero trajectory

2030

Net-Zero Leadership

- ✓ Full Qatar National Vision 2030 alignment achieved
- ✓ Net-zero carbon roadmap across all 8 hospitals
- ✓ Global ESG healthcare leadership recognised
- ✓ Annual ESG Impact Report — sixth edition published

What Comes Next

Building on our 2025 foundations — deepening ESG integration across every facility, every country, every discipline



ESG Framework & Reporting

- ✓ Expand GSAS certifications to Karbala, Nasiriyah and Misrata hospitals
- ✓ Launch full carbon footprint baseline measurement across all 8 hospitals
- ✓ Deploy renewable energy feasibility studies at TVH and KMC
- ✓ Introduce medical plastic reduction pilot at The View Hospital
- ✓ Integrate climate risk review findings into operational decision-making



Social

- ✓ Publish first formal Apex Health Diversity, Equity & Inclusion Report
- ✓ Expand community health outreach programmes to all 4 operating countries
- ✓ Launch 2026 ESG Training Calendar for each Business Unit
- ✓ Roll out e-learning ESG onboarding modules for all new staff
- ✓ Strengthen local workforce development programmes in Iraq and Libya



GOVERNANCE

- ✓ Publish first Annual ESG Impact Report for external stakeholders
- ✓ Complete full alignment audit with 17 UN SDGs across all hospitals
- ✓ Strengthen ESG reporting via GSC Sustainability Accelerator Tool
- ✓ Progress GHA Medical Travel Accreditation for The View Hospital
- ✓ Implement whistleblower and anti-corruption policy group-wide



PARTNERSHIPS

- ✓ Deepen Geneva Sustainability Center collaboration and KPI framework
- ✓ Advance EPIHC ethics governance integration across all business units
- ✓ Explore ESG benchmarking with Cedars-Sinai and Asan Medical Center
- ✓ Establish formal Apex Health ESG working group with international peers



Shaping a Healthier, Sustainable Future

"We are committed to ESG not just as a framework, but as a conviction. This report is our accountability to you."

Joseph Hazel · Group CEO, Apex Health

APEX HEALTH

HEADQUARTERS

The Eighteen Tower, Lusail City, Qatar

PORTFOLIO

8 Hospitals · 4 Countries · 2816+ Beds

FRAMEWORKS

GSC · EpiHC · GRI · GSAS · UN SDGs · QNV 2030 · LEED

WEBSITE

www.apexhealth-intl.com